

# For your information



## For your information A - Z

Hotel Goldene Rose and staff welcome you to our hotel.

This list will help you to find your way around.

If you have any requests or questions, please contact our reception.

We wish you a lovely and pleasant stay.

Hotel Goldene Rose  
Hauptstr.16  
73061 Ebersbach an der Fils

Telefon: 07163 - 2094  
web: [www.rosehotel.de](http://www.rosehotel.de)  
E-Mail : [info@rosehotel.de](mailto:info@rosehotel.de)



# For your information



## **Airport**

The airport and the new trade fair are only 25 minutes away via the A8.

## **Bank**

In the center of Ebersbach there is a Kreissparkasse (Ludwigstrasse 3) and a Volksbank (Bahnhofstrasse 12)

## **Bar**

We invite you to stay at our bar, open every day from 5 pm to 10 pm.

## **Bathrobe**

We will be happy to provide you with a fluffy bathrobe for a fee of € 5.00. Please ask at reception.

## **Bathroom stool**

Please call the reception to borrow one.

## **Beverages**

The mineral water in the room is intended for your free enjoyment. You can order further drinks from reception.

## **Breakfast**

We serve breakfast from 6:00 am to 9:00 am in our breakfast room near the reception, Sundays and public holidays from 8:00 a.m. to 10:30 a.m.

## **Café-Terrace**

If the weather is fine our terrace will be open from 11:30 am to 22:30 pm. On the menu you will find the variety of our delicious lunch and dinner meals. In the afternoon we offer ice cream and different cakes.

## **Check-in**

starting at 2 pm

## **Check-out**

until 11 am

## **Dietary Cooking**

Our trained chef will prepare special food adapted to your diet. Please inform the reception.



# For your information



## **Door key**

Please take this with you if you plan to leave the hotel or return later than 10:00 p.m. For security reasons, we would like to point out that the loss of the room key must be reported immediately. In the event of loss, we have to charge approx. € 280.00 per cylinder for a new entrance door and room cylinder.

## **Copy/Print/Scan**

To copy, print or scan, please ask the reception staff.

## **Credit cards**

If you would like to pay by card, this is welcome. We accept VISA, MasterCard and American Express. You are also welcome to pay with your German EC card or in cash.

## **Departure**

On the day of your departure, please vacate your room by 11 am and return your key to the reception.

## **Doctor**

If you do not feel well and need a doctor, please report to reception. We will try to find a doctor immediately so that you can quickly enjoy your stay with us.

## **Duvet**

Do you need a second blanket or pillow? Please report to reception, we will be happy to bring the bed linen you want to your room.

## **Emergency call**

Police 110

Fire Brigade 1 12

## **Emergency exits**

In the corridors there is a plan of the escape routes in the event of fire. Please take a close look at the escape routes.

## **Express-Check-out**

If you authorize us to charge your credit card, we enable express-check-out.



# For your information



## **Extension stay**

You liked it so much with us that you would like to stay a little longer. Please ask at reception whether we still have rooms available. We look forward to welcoming you longer.

## **Festivities**

We would be happy to put together menu and buffet suggestions for special occasions. We design every celebration, whether on a small or large scale, according to your wishes. Let Mr. Alver advise you.

## **Fire**

If a fire breaks out or you smell smoke, please keep calm and let reception know. If a fire breaks out, please go outside.

## **Gas station**

The next MTB petrol station is about 100 meters from the hotel in Markt Str. 8

## **Hair dryer**

You can find these mounted in the bathroom.

## **International Adapter/Charging cable**

Please ask the reception staff.

## **Internet**

With us you can use our WLAN free of charge everywhere. You can get the access code at reception or find it on the desk in your room.

## **Ironing**

Please report to reception or housekeeping. You will get the ironing back within 1 hours.

## **Ironing board and iron**

Please report to reception.

## **Latchkey**

If you plan to return to the hotel after 11 pm, please take the latchkey with you.

## **Laundry change**

Daily change of towels? Please put the towels on the floor.

Daily change of bed linen? Please contact us.



# For your information



## **Lost property**

Did you leave your charging cable with us or did you also have a valuable piece of jewelry? Do not worry, we will keep all lost and found items in our house for up to 3 months. Please report to reception for this. We are not responsible for any items left behind or your valuables in your room.

## **Luggage service**

Luggage service on request, please contact the reception.

## **Mail**

Your incoming mail will be placed in your room box at the reception at around 11:00 a.m. for collection. Stationery and postcards are available from reception. You can hand in your outgoing mail at reception.

## **Money and valuables**

For insurance reasons, we ask you not to leave any valuables, jewelry or amounts of money open in your room or vehicle. We cannot be held liable for lost valuables in your room

## **Parking spaces**

The public parking spaces 80 meters from the hotel can be used free of charge. Please ask at reception. You can park for up to 90 minutes free of charge with a parking disc directly in front of our hotel.

## **Pay-TV**

You will find a price list next to your TV.

## **Pharmacy**

Turn right from the hotel entrance. The city pharmacy is 30 meters opposite. This is located in Hauptstrasse. 19 in Ebersbach.

## **Pillows**

Would you like additional pillows? Please let the reception know..

## **Reception**

Our reception is open from 7 a.m. to 10 p.m. If you think about leaving in the morning before 7:00 a.m., we will bit you to pay your bill the day before.



# For your information



## **Restaurant**

Our restaurant with Mediterranean specialties is open for you from 11:30 a.m. to 10:30 p.m. You can reserve a table in the restaurant through reception.

## **Satisfaction**

How did you like your stay with us? You are welcome to leave your rating on our homepage / the common portals.

## **Sewing**

Button off? - You can get a sewing case at reception. You are also welcome to contact our housekeeper. We do small repairs immediately. We are happy to leave major repairs in the hands of specialists.

## **Shoe cleaning utensils**

Please contact our reception.

## **Shoe cleaning**

If you need special cleaning of your shoes, please contact our reception.

## **Shuttle**

We provide shuttle service in case you need to be driven to the airport or the station. The timetables are at the reception. Please make a reservation an hour before your departure.

## **Slippers**

Slippers on request, please contact the reception.

## **Smoke detector**

Please inform us immediately, if the alarm goes on.

## **Smoking**

This is a non-smoking hotel. It is not allowed to smoke.

## **Socket**

International socket adapter on request, please contact our reception.

## **Supportservice**

If you need any help operating our software or if something does not work as it should, please call our support service telephone 07163- 2094.



# For your information



## **Taxi**

Please inform the reception in order to call you a taxi.

## **Telephone**

Our phone number is +49 (0)7163 - 2094

## **Television**

We have a modern satellite converter system and TV sets as good as new. Our system can receive programmed stations. It is possible that you will find TV programs on a different channel than at home. We kindly ask you not to change the TV settings. All available transmitters are programmed.

## **Trips**

In Ebersbach and the surrounding area you have the opportunity to explore numerous hiking trails and bike paths. Please ask at reception.

## **Toiletries**

At our reception we set aside a few bathroom items such as shavers, tooth brushes, tooth pastes or combs.

## **Towels**

Do you need additional towels? You are welcome to receive these at reception.

## **Washing and ironing**

For washing and ironing guest laundry, please contact our reception.

## **Wake up call**

Our reception will be happy to answer your wake-up call request on +49 (0)7163-2094.

